

## **\*\*Privacy Policy for Steel House Doggy Daycare\*\***

Updated November 6<sup>th</sup>, 2024

At Steel House Doggy Daycare, we respect and are committed to protecting your privacy and the privacy of your pet. This Privacy Policy outlines the types of information we collect, how we use it, and how we protect it. By using our services, you agree to the collection and use of information in accordance with this policy.

### **1. \*\*Information We Collect\*\***

We collect minimal personal information in the course of providing canine daycare services, primarily for operational purposes. The information we collect includes:

- Personal Information: Name, contact information (phone number, email address), and billing address.
- Pet Information: Basic details about your dog, including breed, age, health condition, vaccinations, medications, and dietary needs, as provided by you.
- Payment Information: Payment details, such as credit card information, for invoicing purposes. We do not store sensitive payment information on our systems.

### **2. \*\*How We Use Your Information\*\***

The information we collect is used for the following purposes:

- To provide dog daycare services and ensure the health and safety of your pet.
- To send invoices and process payments.
- To communicate with you about scheduling, emergencies, or other relevant matters related to the care of your dog.

### **3. \*\*Data Storage and Security\*\***

We take the protection of your personal information seriously. Apart from storing invoices (which may include basic contact and payment information), we do not store or retain digital records of personal or pet information. Invoices are securely stored in our financial system for accounting purposes and will only be kept for the duration required by law or business needs.

We do not store sensitive payment information (such as credit card details) in our system, and any such data is processed via secure third-party payment gateways.

### **4. \*\*Data Sharing\*\***

We do not share, sell, or rent your personal information to third parties. We may share necessary information with trusted service providers or partners to facilitate payment processing, but these third parties are bound by confidentiality agreements and are not permitted to use your information for other purposes.

5. **\*\*Your Rights\*\***

You have the right to access, correct, or request the deletion of the personal information we store. If you would like to review or update your information, or if you have any questions or concerns, please contact us at (780)405-2578.

6. **\*\*Changes to This Privacy Policy\*\***

We reserve the right to update or change this Privacy Policy at any time. Any updates will be posted on this page with the effective date of the new policy. We encourage you to review this Privacy Policy periodically for any changes.

7. **\*\*Contact Us\*\***

If you have any questions about this Privacy Policy or the way your personal information is handled, please contact us at:

[Steel House Doggy Daycare]

[[steelhousedogs@gmail.com](mailto:steelhousedogs@gmail.com)]

[(780)-405-2578]